



**EDWARDIAN  
HOTELS**  
LONDON

## *New operating procedures for a safe future*

As a family-owned business, Edwardian Hotels London treats anyone who walks through our doors as part of that family, meaning the health and safety of our guests and our staff has always been, and still remains, our topmost priority. After careful consideration and analysis, the Edwardian Hotels London Covid-19 advisory board has set out the group's new policies and procedures with guidance from the government, World Health Organisation, Radisson Hotel Group and SGS. Our new measures will be under constant review, as we monitor the updated requirements set out by these authorities.

### **Safety in our hotels**

- Enhanced cleanliness and sanitation in all areas of our hotels
- Specialised disinfection tools, proven to eliminate bacteria
- Improved air circulation
- Protocols approved by SGS, a world-leading testing and certification body

### **Safety for our guests**

- Recommended social distancing measures in place
- Contactless technology for check-in, check-out and more
- Reduced capacity in our restaurants and bars
- Alterations to our breakfast buffet offering

### **Safety for our hosts**

- New, comprehensive health and safety training
- Personal protective equipment (PPE) where necessary
- Staggered arrival and departure times for admin staff
- Enhanced advice and support from the dedicated advisory board