



EDWARDIAN
HOTELS
LONDON

Our Vision For a Sustainable Future



Our Vision For a Sustainable Future

How we promote and achieve sustainability targets within Edwardian Hotels London

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Our Mission

Edwardian Hotels London is deeply committed to the global task of creating a better future for us and generations to come. We continuously review and evolve our practices, partnerships and behaviours to fulfil our ambition to become an industry ambassador for sustainability. It's in our best interest to promise our guests, delegates and staff a clear environmental conscience when engaging with us.

The group's head of responsible business oversees initiatives that reduce the use of energy, minimise carbon footprint and water and food wastage across our properties. Our sustainable mission is reviewed annually through a Responsible Business Report, and monthly meetings are held to facilitate cross-departmental collaborations that align with UN Sustainable Development Goals, International Tourism Partnership Goals and The Mayoral Commitment.



Carbon Emissions

Targets

CO₂

A 20% reduction in carbon emissions between 2009 and 2016.

TESLA

Promoting the use of electric cars through partnership with Tesla.

Achievements

26.7%

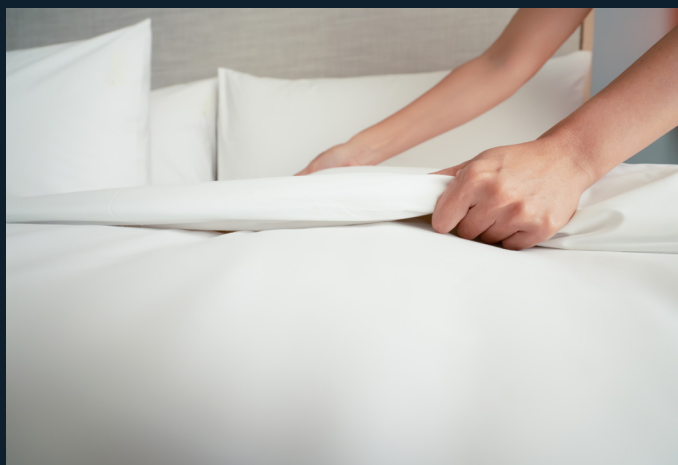
By 2016, Edwardian Hotels London achieved a carbon emission reduction of 26.7%.

30.7%

Between 2016 and 2018, that figure rose by another 4%.



In 2017, Edwardian Hotels London installed two charging points in collaboration with Tesla at our Heathrow and New Providence Wharf properties, offering a complimentary electric car charging service to our guests.



Reducing Single-Use

Single-Use Plastics

- Edwardian Hotels London was one of the first hotel groups to move away from single-use amenities (i.e. shampoo, conditioner) and introduce refillable receptacles of award-winning and environmentally friendly Noble Isle products in bedrooms, public areas and staff changing rooms across all properties.
- Edwardian Hotels London is actively looking at alternative products and packaging to further reduce single-use plastic in bedrooms.

Recycling & Upcycling

- Most items within the group's event rooms are re-usable, such as glassware, and items that can be recycled are done so automatically.
- Edwardian Hotels London is working with James Knight to upcycle the polystyrene that is received, which is regularly collected and used to create insulation.

COVID-19

- In the wake of the consequences of the COVID-19 pandemic, we are conducting ongoing reviews of our products to ensure they are offered and delivered in a hygienic manner, as well as being as environmentally friendly as possible.



Reducing Waste

Edwardian Hotels London has been working with suppliers and procurement to reduce the amount of waste that is bought on site. The group's aim is to transform how waste is handled with an emphasis on working towards a circular economy and looking to achieve zero waste management.

Actions

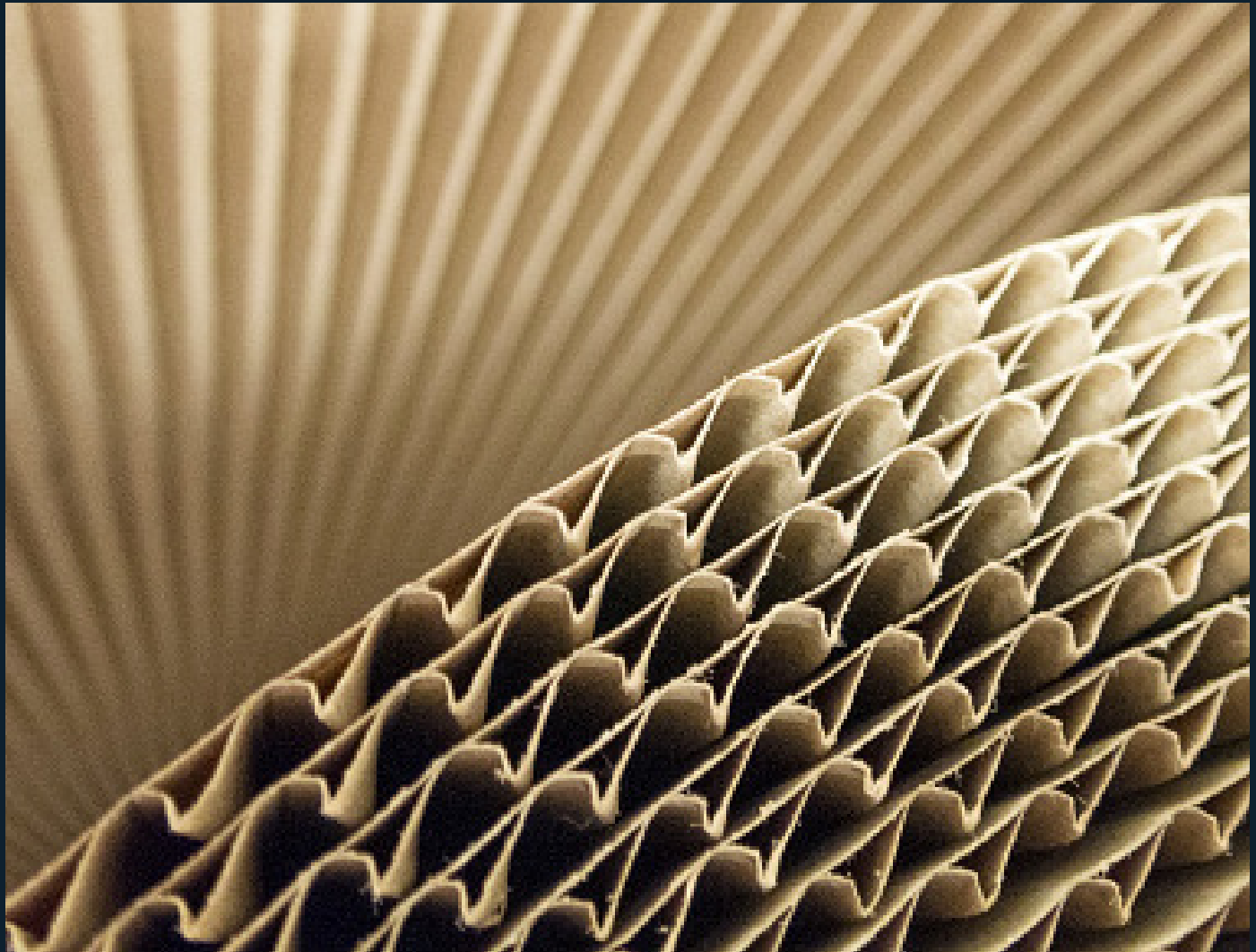
- GlobeChain, a marketplace for companies to list unneeded items, has been employed to assist with waste handling.
- Edwardian Hotels London holds training on its Responsible Business practices for new staff and a refresher course for existing employees.
- We have partnered with stationers Commercial Limited, who provides the group with FSC certified paper that has been harvested in a responsible manner, as well as a recycling service.

Targets

- Each property is aiming to reduce its water usage by 4% against its 2018 consumption.
- The group's London properties are striving to meet the Mayor's recycling rate of 75% by 2025. Tactics to reach this goal include introduction of dry recycling collection for card, paper, cans, plastic bottles, glass and mixed plastics, and where appropriate a separate food waste collection.

Achievements

- By effective waste segregation and management, the group has reduced its general waste stream by over 20% compared to 2016 values. We are now looking to reduce the volume by engaging with suppliers and identifying unnecessary packaging.



+20%

The group has reduced its general waste stream by over 20% compared to 2016 values.

4%

Each property is aiming to reduce its water usage by 4% against its 2018 consumption.

Food & Beverage

The produce in all our restaurants is constantly reviewed to ensure menus are in line with ecological adjustments and considerations, with locally sourced ingredients used where possible. We are also looking at additional ways to reduce waste and feed into the circular economy, e.g. coffee bean collection and recycling of Nespresso machine cartridges.



Meetings, Incentives, Conferences & Events

The group's Responsible Meetings ethos aims to reduce the environmental impact of our events and promote health and wellbeing.

Actions

- Delegates are encouraged to arrive by public transport as our properties are perfectly located near key transport links.
- Nutritionally balanced delegate food menus using locally sourced ingredients where possible.
- Most items within the group's event rooms are re-usable, such as glassware, and items that can be recycled are done so automatically.



Awards, Accreditations & Charitable Endeavours

Awards & Accreditations

- As of 2018 all Edwardian Hotels London properties were certified Gold Standard by Green Tourism Award.

Charity

- Cancer Research UK is Edwardian Hotels London's official corporate charity.

- Springboard is the group's preferred charity for restaurant and bar contributions.

- Each hotel has on-going local charity partnerships that are pertinent to them.

- Edwardian Charity Fund plays a significant role in supporting the causes our employees are passionate about. The charitable committee takes place three times a year where employees are invited to present to their cause.



Wellness

The wellbeing of guests and employees is of utmost importance to Edwardian Hotels London. The products we offer and partnerships we are involved in have been chosen based on their sustainability principles.

Available benefits

- Award-winning and environmentally friendly Noble Isle amenities available throughout each property.
- Access to 24-hour fitness rooms with Technogym equipment at every property.
- Holistic ESPA products in our spas.
- Contactless assistance through our hotel guest app, Edward™. Our Edward Virtual Host chatbot speaks 59 languages and replies instantly to queries, sending push notifications to relevant members of staff when guests and event organisers make requests.



The Londoner

In early 2021, The Londoner will premiere as the world's first super boutique hotel on Leicester Square. As the most recent project of Edwardian Hotels London, The Londoner will employ pioneering methods of sustainable luxury.

Features

- A secured £175 million Green Loan from HSBC UK. The loan is the first in the sector to meet the Green Loan principles, which were set out in March 2018 to encourage and facilitate environmentally friendly activity.
 - 30% less carbon usage than regulations demand.
 - CHP and LED lighting.
 - A liquid film that reduces evaporation and energy loss from the hotel's swimming pool.
- 'Excellent' BREEM rating (Building Research Establishment Environmental Assessment Method). BREEM is used to set high standards for the procurement, design, construction and operation of new developments.





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