



EDWARDIAN  
HOTELS  
LONDON

Our Vision For A  
**Sustainable**  
Future



# Our Mission

Achieving Net

**Zero** 

By 2050



# Creating a better future for *us*. And *generations* to come.

**Edwardian Hotels London is deeply committed to the global task of creating a better future for us and generations to come.**

In 2021, all member countries at COP26 in Glasgow pledged to reach net zero by 2050. The importance of this collective goal inspired Edwardian Hotels London to align with this commitment and make it our mission to secure net zero by mid-century. We continuously review and evolve our practices, partnerships and supply chain to ensure we operate as sustainably as possible, making small everyday changes as well as larger long-term investments to be a step closer to achieving our ambitions.





# Operations



# Energy & Carbon

Edwardian is committed to reduce its carbon footprint and impact on the energy grid through constant investment and development of operational aspects, such as guest towel reuse initiatives, installing energy-efficient LED lighting, and investing in combined heat and power units to improve fuel efficiency and reduce emissions.

## Travel Plans

We encourage our guests and staff to use the excellent public transport links available on our doorstep, for travelling into and across London and Manchester.

## Carbon Neutral Meetings

We work with First Climate at some of our properties to offset the carbon footprint of every meeting and event we hold, through projects that help reduce emissions and have a positive social impact.

## Initiatives

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**LED**  
Lighting

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**CHP**  
Units

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**100%**  
Carbon Neutral  
Meetings

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# Plastics & Recycling

The group is working towards having only reusable or recyclable items in bedrooms, meeting rooms, event spaces and public areas, and where plastics still remain, these are made using recycled material.

## Amenities

We were one of the first hotel groups to move away from single-use amenities and introduce refillable receptacles in bedrooms, public areas and staff changing rooms across all properties.

## QR Codes

We are reducing single-use menus by introducing QR codes in bedrooms and across public spaces. Anything that is printed is done so on FSC certified paper, which has been harvested in a responsible manner.





# Waste Management

Edwardian Hotels London works with innovative suppliers and procurement to reduce on-site wastage. The group's aim is to transform how waste is handled with an emphasis on working towards a circular economy and looking to achieve zero waste management.

## Adande Refrigeration System

The kitchens are equipped with Adande Refrigeration systems, which uses an insulated drawer system that allows for the best performance of refrigeration and reduces food waste.

## Waste Management System

Everything is recycled with full segregation of general waste, glass, cardboard, food wastage and oil with our nominated suppliers, with carefully planned collections to reduce transport emissions.



# Technology

Investment in digital tools and technology has always been a priority for the group. We are continuously exploring new solutions to make our operations both smoother and more sustainable.

## Edward

Contactless assistance is available through our hotel guest app, Edward™. Our Virtual AI Host speaks 59 languages and counting and replies instantly to queries, sending push notifications to relevant members of staff when guests and event organisers make requests.

## Digital Keys

Edwardian Hotels London have introduced digital room keys to some properties and are looking at implementing this technology across the portfolio.

## Edward App

3,000+  
Topics

59+  
Languages

69%  
Of requests handled  
by Edward



# Supply Chain



# Food & Beverage

The produce in all our restaurants is sourced from local suppliers whenever possible. We work closely with Aldens family butcher in Oxfordshire, Watts Farms in Kent and Essex for all our fruit and vegetables, and James Knight of Mayfair for fish and seafood.

#### Aldens: 225 Years of Quality

Aldens is a Red Tractor licenced family-owned business which has supplied Edwardian Hotels London for over a decade. They source beef and lamb that are grazed in the UK and are part of a regenerative farming system, meaning the livestock from this production system is carbon neutral. Aldens transport all their produce in zero emission refrigerated electric vehicles.

[aldenoxford.co.uk](http://aldenoxford.co.uk)



James Knight  
of Mayfair

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1908  
Founded

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1<sup>st</sup>  
London wholesaler  
listed in Sustainable  
Restaurant Association's  
directory

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100%  
Local supply

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# Product Partners

Edwardian Hotels London have handpicked suppliers and brand partners based on their quality and sustainability ethos.

#### Noble Isle

Bath amenities that are sustainable, vegan, cruelty-free, and made in the UK.

[nobleisle.com](http://nobleisle.com)

#### Think, Act & Live Responsible by Ada Cosmetics

In-room accessories range that has sustainability and integrity at its core.

[ada-cosmetics.com](http://ada-cosmetics.com)

#### ESPA

Spa products that focus on the power of sustainably sourced, natural ingredients.

[espaskincare.com](http://espaskincare.com)

#### Nordaq

A sustainable solution for premium water, promising superior taste and a clean planet.

[nordaq.com](http://nordaq.com)



## Partner Facts

**6bn+**  
Plastic bottles  
eliminated  
– Nordaq

**98%**  
Natural ingredients  
– Ada Cosmetics



# Charity & Community



# Charity

**We are committed to supporting a number of charities each year, many of which are within our local communities.**

Edwardian Hotels London are a proud corporate fundraising partner of Cancer Research UK's biomedical discovery institute, the Francis Crick Institute, to finance critical research in order to improve understanding of human health and disease. We also work closely with the Prince's Trust and played an important part in their Get Into Hospitality campaign.





# Wellbeing

The health and wellbeing of guests and staff members is of utmost importance. Each of our properties offer access to a gym with market-leading Technogym equipment, as well as stunning spa facilities and a range of treatments.

Our staff members have access to discounted gym memberships as well as mentorship programmes, a library of e-learning resources, and regular wellbeing consultations with Cancer Research UK.

Across Our Hotels

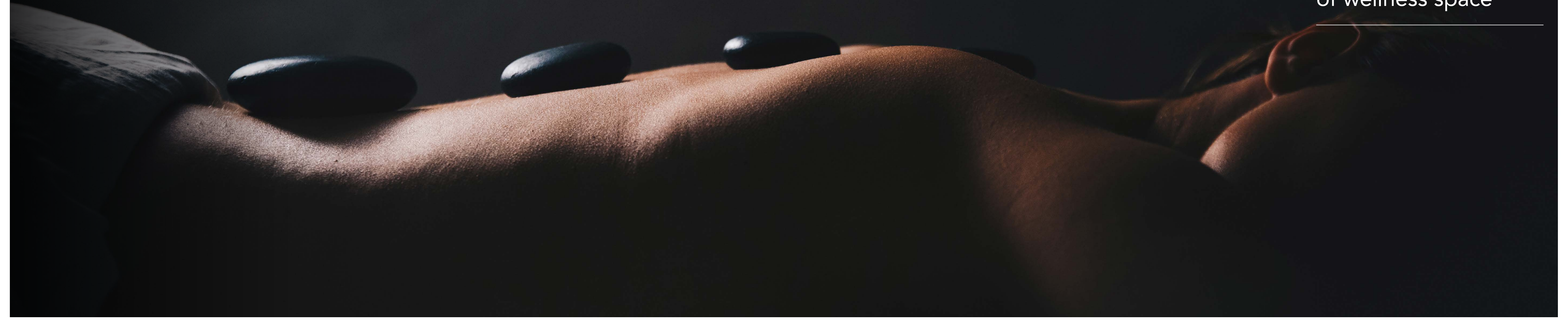
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50+  
Spa Treatments

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1454 m<sup>2</sup>  
of wellness space

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# A Proud Supporter of the Arts

For several decades, Edwardian Hotels London have contributed to the fabric of our neighbourhoods.

The diversity and long-standing nature of Edwardian's network of partners has created a trusted link between key organisations across the arts, and we are proud partners and sponsors of London Fashion Week, BFI London Film Festival, Donmar Warehouse, The Olivier Awards, National Theatre, Royal Shakespeare Company, and the British Fashion Council, to name a few.

Our hotels are moments away from some of the most prestigious theatres and museums in the world. Their central locations serve as a key for our guests to experience everything from exhibitions and musicals to opera and ballet.



# Always En Pointe.

Stay close to the stage in London's West End.





EDWARDIAN  
HOTELS  
LONDON

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# The Londoner

Opened in September 2021, The Londoner is Edwardian Hotels London's flagship property. A purpose-built urban resort employing pioneering methods of sustainable luxury.

## 'Excellent' BREEAM Rating

BREEAM (Building Research Establishment Environmental Assessment Method) assesses, rates and certifies the sustainability of buildings. Purpose-built to be an energy-efficient structure, The Londoner was awarded a rating of 'Excellent'.

## Green Loan

The Londoner secured an industry-first £175m Green Loan, which was created to encourage and facilitate environmentally friendly economic activity. The funding was used to create a state-of-the-art, energy-efficient building spanning 16 storeys.

## A Lighter Footprint

The hotel is integrated with ground-breaking technology that reduces waste, energy and water usage, as well as sets the hotel's carbon usage 30% below regulation.

Sustainability  
Highlights

**Excellent**  
BREEAM Rating

**£175m**  
Green Loan

**30%**  
Carbon usage  
below regulation





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[Edwardian.com](http://Edwardian.com)